

COMPLAINT FORM

ORDER NUMBER:

E-MAIL:

NAME:

PHONE:

CAUSE FOR COMPLAINT

A DETAILED DESCRIPTION OF THE FLAW OR ANY OTHER REASON FOR THE COMPLAINT

NOTE! IF THE DEFECT OF THE CLAIMED PRODUCT IS ELIGIBLE FOR REPAIR, WE OFFER TO REMOVE THE DEFECT FOR FREE. FOR FLAWS THAT CAN'T BE REPAIRED, WE OFFER TO REPLACE THE PRODUCT WITH A NEW ONE (IF AVAILABLE FOR PURCHASE) OR REFUND THE MONEY.

AFTER WE RECEIVE THE DAMAGED PRODUCT, WE WILL INFORM YOU ABOUT OUR DECISION VIA E-MAIL WITHIN 14 DAYS.

SIGNATURE AND DATE